



YOUR CHECK LIST: COMPARING YOUR FIRE ALARM PROVIDERS



During your analysis of fire safety maintenance providers, you will no doubt be looking at a number of variables which will influence your decision as to who is best suited to taking care of you.

Your fire safety is *paramount* to you, so to help you here we have provided a check list of criteria we meet, along with benefits you'll have by choosing us, plus reviews from others schools to give you a well-rounded view of who you're placing that all-important trust in.

Criteria	Description	WFP	Other Provider	Other Provider
Accreditation	BAFE SP203-1	Certified in Fire Alarm Design, Installation, Commissioning & Maintenance		
Accreditation	BSI Kitemark	Approved for Fire Alarm Installations		
Accreditation	NICEIC	Approved Contractor (Required for Electrical Supplies to Fire Alarms)		
Accreditation	SafeContractor	Approved in Health & Safety		



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Criteria	Description	WFP	Other Provider	Other Provider
Accreditation	SSAIB	Accredited for Intruder Alarms and CCTV systems		
Insurance	Commercial Liability (Public & Products Liability & Professional Indemnity)	Verified and covered for up to £10M by Insurance Experts		
DBS Checks	Disclosure & Barring Service for criminal checks on staff	Standard protocol for all of our team members		
Membership & Training	Fire Industry Association (FIA)	We use this to train our team members on British Standards, industry innovations and regulatory changes		



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Membership & Training	Fire Industry Association (FIA)	We use this to train our team members on British Standards, industry innovations and regulatory changes		
Membership	Federation of Small Businesses (FSB)	We won Employer of the Year in 2018!		
Membership	Essex Wildlife Trust	Supporting nature relief and local wildlife is something we believe in!		
In-House Training	Conducted individually and as a team for theoretical and practical training in our purpose-built training room	Our Technical Director conducts audits for quality control, as well as our annual third-party accreditation visits		



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Open or Closed Protocol?	Open Protocol	Anything we install is done so that any provider, not just us, can work on the system, so you are not tied in		
Areas Covered	Essex, London, Home Counties and across East Anglia/South East	For the right project or relationship, we can go further afield - just ask!		
Telephone Support	01277 622 932	Available for support or a call-out (if needed) 24 hours a day, 365 days a year		
Relevant Awards	The Prestige Awards (East of England, 2022)	Fire Protection Service of the Year		



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Reviews/Ratings	4.9/5 stars on Google & 4.5/5 on TrustPilot	Based on 42 Google reviews & 26 Trustpilot reviews (as of February 2023)		
Pay Monthly Options for Maintenance	Available for maintenance on a monthly Direct Debit	An option if you're looking to budget better		
Pay Monthly Options for New Installs	Available for new installations on a leasing agreement	Available up to five years to help break down costs		
Maintenance Subscription Fixed Prices	Available on subscriptions for 3+ years	Allowing you to forecast budgets in future years		



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Criteria	Description	WFP	Other Provider	Other Provider
Flexible Service Packages	Basic (quoted as standard) with Basic+, Premium and Premium+ or bespoke packages available	We can build your service package to include parts and labour on call-outs, as well as inclusive training and spares packs		
Warranty Inheritance	Available if you've recently had a new system installed (not by us) that is still in its warranty period	Subject to proof of warranty and a site survey to assess the condition of your system (can be done on the first visit)		
Warranty Extension for New Installs	1 Year Manufacturer's Warranty	Upgraded to 5 Years when in a maintenance contract with us		



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Spares Packs	A WFP innovation which allows you to keep parts on-site to save on the cost of the part and re-attendance	Handy in the event of a visit if a part needs replacing (available at an extra cost unless explicitly included)		
Referral Reward	When you refer someone to us and they go ahead, both of you will receive a gift worth £25!	This can be a credit to your account with us, a contribution to a charity of your choice or an Amazon voucher		
One-Stop-Shop	You can trust us for ALL things fire, security and electrical-wise	Consolidate more services with us to save both time and money		



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Epic Customer Care	Our team members aren't script-reading robots!	We talk with customers on a first-name basis and learn their bespoke needs to make their safety management a breeze		
Core Values	Reliability, Honesty and Professionalism	We're all about building long-lasting relationships, so you can trust us for top-notch engineering and support		

In the event that you choose and trust us with your fire and security maintenance, we will discuss any additional requirements or bespoke needs which you may have to make your life easier when taking care of you.

If you have any questions about any of the above please email us at Help@w-fp.co.uk or call 01277 622 932.